



°LAUDA

LAUDA SERVICE PACKAGES

Custom services for top performance

°FAHRENHEIT. °CELSIUS. °LAUDA.

LAUDA SERVICE SELECT

Custom service packages

The markets are changing, just like your requirements. Quality, efficiency and cost-effectiveness are drivers of your success. We also know the requirements of your industry. As your service partner, we aim to help you fully utilize the performance of your devices.

Your benefits

- ✓ Transparency, full cost control and planning security for operating expenses
- ✓ Professional execution of maintenance and other services provided by LAUDA service technicians
- ✓ Fewer repairs and maximum availability
- ✓ Remote support for emergency measures
- ✓ Price advantage for service measures
- ✓ Focus on core business

Your LAUDA service packages

From commissioning and maintenance to equipment training – you can also choose from a range of established additional services for all modules from the LAUDA Service Select product portfolio. Our team will be happy to help you select the best solution.



Select Smart

The essential basic package. Select Smart includes all relevant topics relating to commissioning and inspections.



Select Pro

Select Pro is a package that takes care of all your maintenance tasks and offers outstanding security while simultaneously extending the service life of your system.



Select Premium

Select Premium increases system availability while maintaining full cost control. Benefit from a range of spare parts discounts, performance management, factory calibration, and much more.

FOR YOUR LAUDA CONSTANT TEMPERATURE EQUIPMENT

Our service packages in detail



Select Smart



Select Pro



Select Premium

Optimized procurement management	✓	✓	✓
Decommissioning and disposal	+	+	+
Training			
Attendance to a special webinar		✓	✓
Training at your premises (one time)			✓
Digital products (LAUDA.LIVE remote maintenance)		✓	✓
Repair*			
Small items up to €50 (inclusive)	✓	✓	✓
Spare parts discount		5 %	10 %
Preventive maintenance			
Time interval	Annually	6 months after commissioning, then annually	6 months after commissioning, then according to statutory requirements, but at least once a year
LAUDA heat transfer liquid			max. € 300
Commissioning			
Digital**	✓	+	+
On-site		✓	✓
Connectivity box			
Express shipping		✓	✓
Performance management***			✓
Factory calibration			✓

✓ Fixed component of the service package

+ Optional

* Only valid for current product lines

** Remotely via connectivity box and direct telephone service contact partner

*** Adaptation of the control system

